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Dean’s Message Spring 2015

My first year at UNM has been a challenge and a pleasure. The University and the College are in the midst of assessing how we continue to provide our current high level of service in a rapidly changing world. Economics, technology, legislative funding, and a host of other factors will affect the decisions we make in 2015. Luckily I have an expert leadership team and highly experienced faculty and staff to help.

There are many accomplishments to be proud of in the last year and you will find in this report an overview of some of the most notable. I wish we had room to detail every significant success, but I know how proud everyone in the College is for our many accomplishments. One of the highlights of the year was the Grand Opening of the Zimmerman Library Learning Commons where we were able to celebrate all the people who took part in this important student-centered project.

The other major project of the year – not as visible but no less transforming - is the migration of the library catalog and associated systems and work flows to an entirely new system. It took more than a year to plan and implement the transfer of millions of library records to the new cloud-based system which is now running smoothly.

The Latin American Collections at UNM are internationally recognized as one of the best in the country. Two exhibits, one here at UNM and one at the National Hispanic Cultural Center in Albuquerque, featured one-of-a-kind contemporary materials from our collections produced by the Assembly of Revolutionary Artists of Oaxaca.

We also exponentially expanded our collections from 3 million to 8 million by joining the HathiTrust. HathiTrust is a partnership of academic and research institutions, offering a collection of millions of titles digitized from libraries around the world. Every UNM student, faculty, and staff member has access to this extraordinary resource.

In the coming year we will be expanding our services in the area of “Big Data,” a term you may have seen in many recent news stories. In the university, research data has become an area to be collected and preserved in the same way we have always collected primary documents, such as archives and manuscripts. These data special collections are equally important.

The Organization, Information and Learning Sciences (OI&LS) program is growing. We welcomed new faculty member Vanessa Svihla and 2015 will see additional growth in the faculty and in the number of students accepted in the program.

On pages 12-13 you will see that we had an excellent year for fundraising thanks to many of you. I sincerely hope in the coming year to meet all of our supporters. Please contact me if you would like to find out more detail about the College of University Libraries and Learning Sciences. I invite you to join me as a member of the Dean’s Circle.

Richard W. Clement
Dean

College Leadership:
Frances C. Wilkinson
Senior Associate Dean

Mark Emmons
Associate Dean
College of University Libraries & Learning Sciences

Our unique college is comprised of the University Libraries system of four libraries and the Organization, Information & Learning Sciences program (OI&LS).

The OI&LS program joined University Libraries in 2013, creating an organization that not only collects, catalogs, preserves and shares information, but that is also committed to educating employees who improve performance through human resource development and instructional design and who manage information in the working world.
University Libraries

If UNM is the Flagship University in New Mexico then University Libraries is certainly the Flagship Library. The University Libraries system at UNM has the largest and most valuable library collection in the state. Centennial Science & Engineering Library, Parish Memorial Library, the Fine Arts & Design Library and the historic Zimmerman Library offer our students, faculty and staff the professional services of our highly trained staff and 310,000 square feet of space to study in solitude or work in groups.

Organization, Information & Learning Sciences

The Organization, Information & Learning Sciences program offers Bachelor's, Master's and Doctoral degrees. The program is focused on adult learning, the design, development, delivery, and evaluation of training, organization development, knowledge management, distance education, e-learning, data management and instructional technology systems. B.S. and M.A. programs can be completed entirely online.
Becoming a Destination
Events and projects across the College in 2014

Zimmerman Library Learning Commons Opens

After meeting a tight construction timeline the Zimmerman Library Learning Commons opened on time for the start of the Fall 2014 semester. Even with bare bones rented furniture the space was immediately popular with students partly due to the large number of additional outlets! By the end of the Semester and with the addition of booths, new tables, comfortable chairs and sofas, and colorful mobile dry erase boards, the Learning Commons has become a study destination. Every chair, computer and table are in constant use thanks to the colorful and friendly character of the space and the great service given by library staff and students.

In January 2015 Dean Rick Clement hosted a Grand Opening event (despite a two-hour weather delay) recognizing the people and departments across UNM that contributed to the beautiful and colorful new space.

A Learning Commons is a departure from the types of spaces libraries have typically offered to researchers. A tour of Zimmerman reveals individual study tables and great reading rooms that have for many years evoked the idea of the library as a refuge in which to work quietly and individually. This concept of solitude and contemplation remains vital in our busy and chaotic world.

The new Zimmerman Library Learning Commons, however, is informed by additional insights into the ways that our students discover and engage with information, how they interact with each other, and how these connections can lead to understanding as well as the development of new knowledge. Increasingly—though not exclusively—these activities are interactive and collaborative. We will be continuing to partner with UNM students as we consider future improvements to our spaces.
Heart/Lung Transplant for Systems

A good part of 2014 was taken up with managing the transfer of many library operations and data to a new software platform. Millions of records were migrated into OCLC's Worldshare Management Services and new workflows created for our services. Refinements will continue into 2015 and beyond. A much larger pool of information resources are searchable in the new system which incorporates many new electronic types in addition to traditional collections. Associated systems for circulation services and purchasing also migrated and have streamlined many processes.

Business Library 45th Anniversary

Business and economics collections first moved from Zimmerman Library to a small business library in the College of Business and Administrative Sciences (now the Anderson School of Management) in 1969. Parish Memorial Library named for William J. Parish a former Dean of the College of Business Administration opened in 1987 in the new Anderson Graduate School Building with 3 times the space, 4 times the seating and the addition of 12 computer terminals replacing the paper based card catalog. From the very beginning the business library has served community business people in addition to UNM students, faculty and staff.

Center for Regional Studies Film

UNM@125, a documentary produced and directed by Aracely Chapa in the University Libraries’ Center for Regional Studies premiered as part of UNM Homecoming Week in 2014. Drawing heavily on materials from University Archives and Center for Southwest Research & Special Collections the documentary features interviews with alumni, faculty, and administrators. The film premiere was held at the National Hispanic Cultural Center to great acclaim. Copies of the DVD are still available or you can view it online at lib.unm.edu/films. Ms. Chapa also produced and directed the Zimmerman@75 documentary in 2013.
**OI&LS Faculty and staff**

back row left to right: Professor Patricia Boverie, Program Coordinator Linda Wood, Assistant Professor Victor Law, Distinguished Professor Charlotte Nirmalani Gunawardena.

front row left to right: Undergraduate Advisor Amy Vance-Mullins, Assistant Professor Vanessa Svihla, Assistant Professor Robert Grassberger.

The program also takes advantage of the skills of affiliated faculty from other UNM departments and programs and from industry leaders to teach classes.
OI&LS faculty and students are working with universities in Africa and Brazil on developing distance education content and delivery methods. Distinguished Professor Gundawardena has been working with the Central University College in Accra, Ghana, to help deliver a physician assistant training program at a distance via mobile and eLearning technologies.

OI&LS faculty and UNM Anderson School of Management students and faculty are also working with the School of Business and Engineering at the University of São Paulo, Ribeirão Preto, Brazil for faculty and student exchanges and collaborative research.

Assistant Professor Vanessa Svhila who joined OI&LS in 2014 is the recipient of a National Academy of Education Spencer Foundation Fellowship which will provide opportunities for professional development and research.

In 2013, as part of a service learning project for an OI&LS class, students studied and developed recommendations for the leadership of TEDxABQ. UNM is a sponsor of the annual TEDxABQ event. In 2014 their recommendations resulted in improvements to the organizational structure and in the retention of volunteers.
Preparing Lobos for Lifelong Success

Students who use the library are more likely to stay in school.

Every year thousands of new undergraduates enter UNM with widely different library experience. Research shows that a great experience with using the library contributes to student success. Promoting the value of the library to new students begins even before they are UNM students.

Each year librarians attend UNM recruitment events for NM high school students. Library research days organized by high school teachers help students become comfortable with the academic idea of research. High school students from Albuquerque, the surrounding Pueblos and the Santa Fe Indian School are regular visitors to our spaces. Hundreds of high school students get their first taste of college life in the library.

Once accepted new UNM students (and their parents) learn about the library during freshman orientation sessions and from tours through campus. Zimmerman Library is a stop on every campus tour for new students.

After classes begin most students will encounter librarians in library orientation sessions required for entry level English and Biology classes. UNM professors also schedule library instruction sessions for their classes to introduce students to best practices for researching their subject.

And we don’t forget the graduate students who have more specialized needs and frequently meet with a subject librarian one-to-one.

We are also proud to be one of the largest student employers on campus. Our students have the opportunity to work closely with library faculty and staff on a wide range of projects. Undergraduate students and graduate students work in every department in the library learning skills that carry beyond their time at UNM.
Students Reached

In addition to service desk interactions and through our phone, text and email Ask a Librarian service, librarians reach thousands of students through library instruction sessions.

700+ classes
66% of undergrads attend a library class
13K+ students
In the annual Daily Lobo poll, Zimmerman Library and the Fine Arts & Design Library are consistently voted as two of the best places to study on campus.

400+
desktop and laptop computers available for students throughout the four libraries

1000+
followers of the University Libraries Facebook page. We also connect with students with Twitter, Flickr, Pinterest and YouTube accounts.

1. OILS professor Charlotte Nirmalani Gunawardena was promoted to the rank of Distinguished Professor.
2. Building the new service desk in the Zimmerman Library Learning Commons.
3. Graduate student Nicole Berezin and Professor Victor Law at the OILS Expo.
4. Students love the new glass boards in the Learning Commons.
5. Students take advantage of the quiet in the Willard Room.
6. The Children's Literature collection, heavily used by students in the College of Education, is tucked away on the third floor of Zimmerman Library.
1.6 million visits are paid annually to University Libraries buildings and over 3 million visits to library web pages resulting in 5.9 million database searches at library.unm.edu.

38,904 laptop checkouts by students who are able to use them in the library to complete assignments and then print or save their work.

25,000 reference questions answered by phone, chat, email or in person at 10 physical and virtual service desks.

8. Stacks in the Fine Arts and Design Library. 9. Students enjoy visiting with dogs at Cuddle a Canine events hosted each semester before finals. 10. Popular business magazines in Parish Memorial Library. 11. Student curator Mike Graham de la Rosa is interviewed about the exhibit at the National Hispanic Cultural Center. 12. Centennial Library also houses the Math Learning Lab or MaLL, a successful collaboration with the Math Department.
Donor Spotlight

Jim and Mary Lois Hulsman have been champions of excellence for the College of University Libraries & Learning Sciences. Recognizing the need for students to have a “campus living room” where they could gather and collaborate, the Hulsmans generously helped with the funds needed to purchase vibrant new furnishings in our new Zimmerman Library Learning Commons. Along with support from the UNM Student Fee Review Board, the first floor of the east wing of Zimmerman Library has become a colorful, high tech and comfortable place to study.

Jim and Mary Lois also have invested in research and scholarship at the University of New Mexico by establishing the James (Jim) and Mary Lois Friday Hulsman Endowments for Southwest Sports History and Acquisition and for general Acquisitions at the Center for Southwest Research and Special Collections.

We are grateful for Jim and Mary Lois, for their friendship and their love for learning and scholarship at University Libraries.
Weldon Connie Alexander • Gerald Alldredge • Elaine Almquist • Rudolfo A. Anaya • Carlos Araoz • Carol and Avi Armon • Chris Ashton • Nancy and Allan Baars • Frances Baillon • Jane and John Barkley • BASF Corporation • Doris Bato • Barbara and Don Baum • Elizabeth and John Baxter • Martha and Denis Bedard • Ronald Benes • Jane Bernard • The estate of Stanley Beine • John Bernhagen • Julia and Clarence Blank • Diane and James Bonnell • Carlton Boren • Deborah Bower • Marilyn and Stanley Boyd • Claire and James Brandenburg • Marjorie Bribitzer • Albert Brion • Pauline Brown • Dorothy Burggraaff • M. 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Special Collections

Projects and acquisitions in the Center for Southwest Research & Special Collections

The CSWR recently acquired a beautiful artist book *Salmos* printed in 1971 containing the poems of Ernesto Cardenal and block prints of Antonio Martorell (seen at left). Martorell was part of the Taller Alacrán San Juan de Puerto Rico. The 18 folios were printed by hand on Okawara paper with calligraphy individually applied to each print. Find out more about Latin American Collections at lib.unm.edu/lac.

Antonio Martorell is a major Puerto Rican artist as well as a writer and radio and television personality. He regularly exhibits in Puerto Rico and the United States and participates in arts events around the world. Ernesto Cardenal is a Nicaraguan Catholic priest, poet and politician. He is a famous liberation theologian and the founder of the primitivism art community in the Solentiname Islands.

3rd Newspaper Digitization Grant

Over 300,000 pages of historic New Mexico newspapers have been digitized. New Mexico papers along with newspapers from around the country published before 1923 can be viewed online at the Library of Congress website, chroniclingamerica.loc.gov.

New Mexico-Colorado Spanish Survey Records, 1909-2006

The New Mexico-Colorado Spanish Survey project is the first comprehensive, quantitative survey of New Mexican Spanish as spoken by resident native speakers. 358 interviews were conducted. The collection finding aid for audio interviews, data sets, maps, interview logs, articles and publications can be viewed on the Rocky Mountain Online Archive at lib.unm.edu/NMSpanish.

Allen Cooper Papers, 1960-2013

The Center for Southwest Research and Special Collections has acquired a new collection of activist posters collected by local life-long activist Allen Cooper. The collection offers a rare look at grassroots civil rights activism in New Mexico, the American Indian Movement, as well as national and international civil rights campaigns. View the posters online at lib.unm.edu/allencooper.
**Latin American Collections**

**Exhibits feature contemporary prints**
Items from our Latin American Collections were featured in a widely publicized exhibit at the National Hispanic Cultural Center in Albuquerque. *Getting Up Pa’l Pueblo: Tagging ASAR-Oaxaca Prints and Stencils* drew visitors from across the country. Suzanne Schadl, curator of Latin American Collections for University Libraries, and graduate student Mike Graham de La Rosa also published a companion book “Getting Up for the People: The Visual Revolution of ASAR-Oaxaca.” Find out more at asaro.unm.edu.

**Decorative Arts Symposium**

**Symposium draws experts from across the state**
Nearly 100 scholars, artists and collectors attended a day long symposium organized by Meem Curator Audra Bellmore with the help of graduate student Lillian Makeda. Spanish Colonial decorative arts objects at the University of New Mexico were the focus many of them in Zimmerman Library. The UNM Board of Regents recently authorized an inventory project for the University of these historic items. Discover more at lib.unm.edu/furniture.

**Rudolfo Anaya Honored**

**CSWR houses Anaya Manuscripts**
We are honored to hold the archives of acclaimed author Rudolfo Anaya. Anaya’s children’s book *How Chile Came to New Mexico* was named one of the top children’s books of 2014 from the Remarkable Latino’s Children’s Literature and *The Old Man’s Love Story* was the 2014 Gold Winner of the Independent Book Publishers Association’s Benjamin Franklin Independent Book Award. Find the collection online at lib.unm.edu/rudolfoanaya.

**Hillerman Portal**

**Hillerman manuscripts online for all to see at ehillerman.unm.edu**
Before his death author Tony Hillerman donated his personal manuscript collection to the Center for Southwest Research & Special Collections. Over the last three years the Tony Hillerman Portal project staff have digitized his personal papers and annotated manuscripts and formatted them for easy viewing online. Anyone can view the collection at ehillerman.unm.edu.
Budget

2014/2015
Operating Expenses ........... $1,863,669
Collections ...................... $5,107,858
Salaries ........................... $8,635,481
Total ............................... $15,607,008

Collections

- 3 million plus library volumes
- 5 million items in collaborative memberships
- 67,300 electronic and print journal subscriptions
- 603,500 ebooks
- 713,000 government documents
- 2.75 miles of manuscripts and archives
- 236,690 maps
- 50,936 audio, film and video
- 125,000 items in 810 digital collections

34,118 Inter-library loans requested • 406,936 e-books downloaded • 3,411,910 journal articles downloaded • 1.6 million in person visits • 3 million website visits • 212,254 items checked out
Big Data
Research Data Services (RDS) and Digital Initiatives and Scholarly Communication (DISC) programs ensure preservation of special collections, research data, and historical and modern publications.

The **Research Data Services** program works closely with faculty to plan, manage and archive their research data for the long term. Data sets are stored in the UNM institutional repository, LoboVault, where they will be preserved for future researchers.

Dr. Plato Smith recently joined the Research Data Services program as a Post-Doctoral Fellow from the Council on Library and Information Resources (CLIR) Data Curation Programs and Services unit. Smith’s academic background and work experience both within and outside of libraries provides key capabilities to our program. His specific experience working with researchers in understanding their data management needs and practices is a prime benefit for our faculty.

The **Digital Initiatives and Scholarly Communications program** (DISC) will be building on the success of recent projects and expanding their work with the creation of a digital projects/digital scholarship center in Zimmerman Library that includes a public demonstration area, consulting space, faculty and staff offices, and workspace for graduate fellows and digitization equipment. The Center will become the departmental headquarters for our Digital Initiatives and Scholarly Communications program. Remodeling for the new space will be complete by Fall, 2015 with a grand opening to be held in conjunction with the Tony Hillerman Portal Launch in mid-October, 2015.
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