

# FRANCES C. WILKINSON, MPA, MLS, EdD

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## PROFESSIONAL LIBRARY EXPERIENCE

**Senior Associate Dean, College of University Libraries and Learning Sciences**, Professor as of July 2004, University of New Mexico, College of University Libraries and Learning Sciences (formerly: University Libraries; General Library), Albuquerque, NM, October 1998-present.

Provide leadership, vision, supervision, and operational support to Administrative Services and Technical Services divisions. Direct supervisory responsibility for Director of Technical Services; Director of Information Technology Services; Assessment & Space Librarian; Special Projects and LIBROS Consortium Coordinator; Senior Business Manager; Human Resources Administrator; Facilities Manager; and Marketing Manager. As Administrative Director of Organization, Information & Learning Sciences Program: supervise OI&LS Program Director, five teaching faculty and two staff; teach graduate courses, and serve on comprehensive exam and dissertation committees. Direct management of annual college budget (\$14M) and human resources (120 faculty and staff). As member of Dean's Advisory Council, exercise instrumental role in developing annual and multi-year data-informed strategic priorities, hiring plans, and annual budget.

**Interim Dean of Library Services**, Professor as of July 2004, University of New Mexico, University Libraries (formerly General Library), Albuquerque, NM, November 2001-September 2002; July 2006-July 2007 (and concurrently Deputy Dean).

Provided leadership and vision for all aspects of University Libraries which included four libraries: Centennial Science and Engineering Library, Fine Arts & Design Library, Parish Memorial Library (business and economics), and Zimmerman Library (education, humanities, and social sciences) which houses the Center for Southwest Research and Special Collections. The libraries contained collections of nearly three million volumes and had an annual budget of nearly \$14 million with around 140 faculty and staff employees. Served on Provost's Deans' Council.

**Director, Acquisitions and Serials Department**, Associate Professor as of July 1998, University of New Mexico, General Library, Albuquerque, NM, January 1995-September 1998.

Directed and managed all activities of the centralized Acquisitions and Serials Department, consisting of four teams (Searching/Ordering, Receiving/Paying, Gifts/Exchange, and Bindery) with 22 FTE staff and 18 student employees. Set and communicated departmental policies and priorities. Led the department in the performance of its functions (ordering, receiving, claiming, accounting operations, exchange programs, binding, and copy cataloging of gifts), while planning for the future. Monitored \$3.2 million annual collection budget: projected/estimated expenditures, determined fund appropriations, and reviewed fiscal year accounting; notified appropriate others of information affecting budget, future serials pricing, and binding and preservation trends. Working with Collection Management Department, identified, selected, established and maintained business relationships with publishers and vendors, as well as negotiated, documented, and monitored agreements and contracts with them. Selected materials for sociology/criminal justice, psychology, and public administration subject areas and created their collection development policy statements. Served on Directors' Council and Technical Services Management Team.

**Head, Serials Department**, Assistant Professor, University of New Mexico, General Library, Albuquerque, NM, July 1994-December 1994; Visiting Assistant Professor, May 1992-June 1994; Acting Head, October 1990-April 1992.

Directed and managed all aspects of the Serials Department, consisting of three teams with 12 FTE staff and 12 student employees. Monitored \$2.7 million annual collection budget and \$120,000 annual bindery budget. Developed annual projected budget expenditure plan; approved fund appropriations and reviewed fiscal year accounting; notified appropriate others of information affecting budget, future serials pricing projections, and binding and preservation trends. Streamlined department procedures and implemented team-based and individual accountability plans for staff. Set and communicated departmental policies and priorities. Selector/bibliographer for sociology/criminal justice, psychology, and public administration materials; developed comprehensive collection development plans for subject areas. Directed preservation planning as Preservation Committee Chair/Conservation Officer. Served on Library Management Team and Technical Services Management Team.

## **EDUCATION**

- Doctor of Education, Educational Leadership (Ed. D.), University of New Mexico, 2012.  
Dissertation Title: *A Culture of Camaraderie: Examining Emotional Intelligence Competencies and Academic Library Disaster Team Members' Attributes.*
- Master of Library Science (MLS), University of Arizona, 1990
- Master of Public Administration (MPA), University of New Mexico, 1987; Graduate Certificate in Health Care Administration
- Bachelor of Arts (BA) in Communication, with distinction, dual emphasis: Interpersonal and Telecommunication/Mass Media, Social Welfare minor with Sociology and Psychology concentration, University of New Mexico, 1982

## **TEACHING AND ADVISING**

### Courses Taught in Organization, Information, and Learning Sciences Program:

- OILS 699, Dissertation in OILS (12 credit hours), Spring 2015 and Fall 2015
- OILS 598, Problems in OILS (3 credit hours), Spring 2015
- OILS 593 (topics), Qualitative Research Methods (3 credit hours), Fall 2014
- OILS 698, Directed Readings in OILS (3 credit hours), Summer 2014
- OILS 541, The Adult Learner (3 credit hours), Spring 2014
- OILS 593/693 (topics), Organizational Leadership (3 credit hours), Spring 2014 and Spring 2016
- OILS 641, Advanced Seminar on Organizational Development and Consulting (3 credit hours), Fall 2013

### Advisement in Organization, Information, and Learning Sciences Program:

- Oral/Written Comprehensive Exams (4), September 2013-present
- Dissertation Committees (4, co-chaired 1), Fall 2013-present

### Other Teaching and/or Advisement:

- *Advisor/Instructor of Record*, Library Science Intern Site Advisor/Instructor for University of Arizona M.L.S. student, for development, implementation, and evaluation of "Library Training Needs Survey," Summer 2000.

## **RESEARCH, SCHOLARSHIP AND OTHER CREATIVE WORKS**

### Monographs:

- *Practical Strategies for Academic Library Administration*, Santa Barbara, CA: Libraries Unlimited, an imprint of ABC-CLIO, LLC, 2016. Editors/Authors: Frances C. Wilkinson and Rebecca L. Lubas.
- *Complete Guide to Acquisitions Management, 2<sup>nd</sup> Edition*, Santa Barbara, CA: Libraries Unlimited, an imprint of ABC-CLIO, LLC, 2015. Authors: Frances C. Wilkinson, Linda L. Lewis, and Rebecca L. Lubas.

- *Comprehensive Guide to Emergency Preparedness and Disaster Recovery*. Chicago, IL: American Library Association (ACRL), 2010. Authors: Frances C. Wilkinson, Linda K. Lewis and Nancy K. Dennis.
- *Writing RFPs for Acquisitions: A Guide to the Request for Proposal (ALCTS Acquisitions Guides)*. Chicago, IL: American Library Association (ALCTS), 2008. Authors: Frances C. Wilkinson and Linda K. Lewis.
- *Complete Guide to Acquisitions Management*, Westport CT, London: Libraries Unlimited, 2003. Authors: Frances C. Wilkinson and Linda K. Lewis.
- *Effective Management of Student Employment: Organizing for Student Employment in Academic Libraries*, Englewood, CO: Libraries Unlimited, 2000. Authors: David A. Baldwin, Frances C. Wilkinson, and Daniel C. Barkley.
- *The RFP Process: Effective Management of the Acquisition of Library Materials*, Englewood, CO: Libraries Unlimited, 1998. Authors/Editors: Frances C. Wilkinson and Connie Capers Thorson.

#### Refereed Articles and Book Chapters:

- Emotional Intelligence in Library Disaster Assistance Teams: Which Competencies Emerged?, *C&RL*, vol.76, no.2 (March, 2015), pp. 188-204. Author: Frances C. Wilkinson.
- The Academic Library Impact on Student Persistence, *C&RL*, vol.72, no.2 (March, 2011), pp.128-149. Authors: Mark Emmons and Frances C. Wilkinson.
- Developing a Safety Training Program. *Library & Archival Security*, vol. 21, no. 2 (September, 2008), pp.77-85. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Attitudes of Presidents and Provosts on the University Library. *C&RL*, vol.68, no.3 (May 2007), pp.213-227. Authors: Beverly P. Lynch, Catherine Murray-Rust, Susan E. Parker, Deborah Turner, Diane Parr Walker, Frances C. Wilkinson, and Julia Zimmerman.
- Jumping Through the Hoops: Serials Librarians' Reflections on Tenure, Reappointment, and Promotion Experiences in Academia. In "Balance Point" Column, edited by Kay Johnson. *Serials Review*, vol. 31, no.1 (2005), pp 39-53. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Performance Reviews: Terror, Tedium or Inspiration? Chapter 33, pp.271-280. In *The Librarian's Career Guidebook*, Latham, MD: Scarecrow Press, Inc., 2004. Edited by Prescilla K. Schontz. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Designing the Electronic Classroom: Applying Learning Theory and Ergonomic Design Principles. *Library Hi Tech*, vol.19, no.1 (2001), pp. 77-87. Authors: Mark Emmons and Frances C. Wilkinson.
- Using Serials Vendors in Academic Libraries, Revisited: An ARL Survey. In *Advances in Serials Management: A Research Annual*, vol.7 (2000), pp. 1-29. Authors: Frances C. Wilkinson and Sever Bordeianu.
- History of Automated Serials Control Systems in ARL Libraries: Results of a Survey. *Serials Review*, vol.25, no.4 (1999), pp. 55-62. Authors: Frances C. Wilkinson and Sever Bordeianu.
- Merging the Acquisitions and Serials Department at the University of New Mexico: A Case Study. *Library Acquisitions: Practice & Theory*, vol.22, no.3 (1998), pp. 259-270. Authors: Sever Bordeianu, Linda K. Lewis, and Frances C. Wilkinson.
- In Search of the Perfect Cover: Using the RFP Process to Select a Commercial Binder. *Serials Review*, vol.23, no.3 (Fall 1997), pp. 37-47. Authors: Sever Bordeianu and Frances C. Wilkinson.
- Putting the House in Order: Using INNOPAC to Manage Problematic Reference Serials and Pseudosericals. *Reference Services Review*, vol. 24, no.1 (Spring 1996), pp. 13-20. Authors: Christina Carter, Nina K. Stephenson, and Frances C. Wilkinson.
- Computer Calisthenics: Staying Healthy on the Job While Sitting at a Library VDT Workstation. *Technical Services Quarterly*, vol.13, no.1 (Winter 1995), pp. 31-38. Authors: Ruth Krug, Frances C. Wilkinson, and Marie Krug.
- The RFP Process: Rational, Educational, Necessary. *Library Acquisitions: Practice and Theory*, vol.19, no.2 (July 1995), pp. 251-268. Authors: Frances C. Wilkinson and Connie Capers Thorson. ACCTS Blackwell North America Scholarship Award Nominee, 1995.
- Computer Workstation Design and Assessment. *Technical Services Quarterly*, vol. 10, no.4 (1993), pp. 43-52. Authors: Frances C. Wilkinson and Ruth Krug.
- Pick a Chair - But Not Any Chair: A Comparison of Two Ergonomically Correct VDT Chairs. *Technical Services Quarterly*, vol.8, no.2 (Winter 1990), pp. 25-41. Authors: Frances C. Wilkinson and Ruth Krug.

#### Columns, Features, Invited Articles, and Keynote Articles:

- Training Programs in Academic Libraries: Continuous Learning in the Information Age. *College and Research Libraries News*, vol.67, no.6 (June 2006), pp. 356-358, 365. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Reference e-Books: Does an e-Book On The Screen Beat One On The Shelf? *Against the Grain*, vol.17, no.4 (September 2005), pp. 1, 18-22. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Buy One Get One e – Or Has Print Finally Become Never No More In Reference Collections? *Against the Grain*, vol.16, no.4 (September 2004), pp. 1, 18-24. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Follow the Greenback Road: Budgeting for Reference Resources *Against the Grain*, vol.15, no.4 (September 2003), pp. 1, 20-24. Authors: Frances C. Wilkinson and Linda K. Lewis.
- The University of New Mexico General Library. In *Encyclopedia of Library and Information Science*. Edited by Miriam A. Drake. New York: Marcel Dekker, Inc., 2003, pp. 2954-2959. Refereed encyclopedia entry. Also electronic publication, <http://www.dekker.com>. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Would You Like Print With That? – Will Electronic Reference Packages Supplant Print? *Against the Grain*, vol.14, no.4 (September 2002), pp. 1, 18-26. Authors: Frances C. Wilkinson and Linda K. Lewis.
- To E or Not to E: Print vs. Electronic Ready Reference Tools. *Against the Grain*, vol.13, no.4 (September 2001), pp. 1, 18-30. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Reference Materials – Stalking the Wild Electron: Librarians and Publishers Speak Out! *Against the Grain*, vol.12, no.4 (September 2000), pp. 1, 16-22. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Reference Materials – Where Formats and Budgets Collide: Librarians Speak Out! *Against the Grain*, vol.11, no.4 (September 1999), pp. 1, 16-22, 26. Authors: Frances C. Wilkinson and Linda K. Lewis.
- Bits and Bytes: Serials Systems Insights, column editor. *Serials Review*, vol. 25, no.1 (1999), pp.123-134, On: INNOPAC; vol. 25, no.2 (1999), pp. 83-98, On: Horizon; vol.25, no.3 (1999), pp.87-99, On: Q Series Serials; vol. 26, no. 2 (2000), pp. 64-76, On: SIRSI. Column Editor: Frances C. Wilkinson.
- Reference Materials – To Web Or Not To Web?: Librarians and Publishers Speak Out. *Against the Grain*, vol.10, no.4 (September 1998), pp. 1, 18-25. Author: Frances C. Wilkinson.
- Back to the Future: At Last Librarians Chart a New Course in Scholarly Electronic Publishing. *Against the Grain*, vol.9, no.5 (November 1997), pp. 80-85, 93. Authors: Frances C. Wilkinson, Nancy K. Dennis and Barbara Rosen.
- Reference Serials – So Many Choices, So Little Money: Librarians and Publishers Speak Out! *Against the Grain*, vol.9, no.4 (September 1997), pp. cover, 16-20, 47. Author: Frances C. Wilkinson.
- Electronic Products Access for Libraries: What Some Companies are Doing to Help with Site Licenses. *Against the Grain*, vol.8, no.5 (November 1996), pp. 20-23. Author: Frances C. Wilkinson.
- Electronic Journal Access for Libraries: What Some Companies Are Doing To Help – Part II. *Against the Grain*, vol.8, no.1 (February 1996), pp. 25-26, 28-30. Author: Frances C. Wilkinson.
- Electronic Journal Access for Libraries: What Some Companies Are Doing To Help – Part I. *Against the Grain*, vol.7, no.5 (November 1995), pp. 18-21, 23. Author: Frances C. Wilkinson.
- Who’s Buying, Who’s Selling, And What Does the Future Hold: CEOs Speak Out. *Against the Grain*, vol.7, no.4 (September 1995), pp. 1, 18-20. Authors: Frances C. Wilkinson and Barbara C. Dean.

#### Unrefereed Articles, Conference Reports, Book Reviews, and Other Publications:

- Over three dozen; citations available on request.

### **RESEARCH IN PROGRESS**

- Building Back Better Libraries: Improving Planning Amidst Disasters. Submitted to *Library Administration and Organization* for publication consideration. Authors: Cindy Pierard, Jason Shoup, Susanne Clement, Mark Emmons, Teresa Y. Neely, and Frances C. Wilkinson.
- *The RFP Process: Effective Management of the Acquisition of Library Materials, 2<sup>nd</sup> edition*, in contract discussion with Libraries Unlimited. Authors/Editors: Frances C. Wilkinson and Linda K. Lewis.

### **GRANTS**

- *Named on grant* to provide general guidance and oversight on the project. “LaDonna Harris and Americans for Indian Opportunity Archives.” Funded by the National Historical Publications & Records; October 1, 2009-March 31, 2011; amount funded: total project \$150,630, grant funds \$50,178.

- *Co-Principle Investigator*, “Rocky Mountain Online Archive: An Online Database of Finding Aids and Catalog Records to Humanities Collections in Colorado, New Mexico, and Wyoming.” Funded by the National Endowment for the Humanities (NEH); July 1, 2004-March 30, 2007; amount funded: \$377,608. Major Partners: The Collaborative Digitization Project at the University of Denver; the University of Wyoming.

## EDITORIAL BOARDS

- *Serials Review*, ILS Column “Bits and Bytes: Serials System Insights,” Editor, 1998-2001
- *Library and Information Science Annual (LISCA)*, 1997-2002
- *American Reference Books Annual (ARBA)*, 1997-2002

## PRESENTATIONS AND GUEST LECTURES (SINCE 2000)

Presentations from 2000 to date are included below; a full list is available upon request.

- *Speaker*, Rio Grande Special Libraries Association, Webinar, “Disaster Planning: Lessons Learned from Real Disasters,” March 2013. Webinar Presented with Nancy Dennis.
- *Speaker*, New Mexico Highlands University Library and Campus Disaster Team (Las Vegas, NM), “UNM Libraries: Two Floods and a Fire,” December 2012. Presented with Nancy Dennis.
- *Speaker*, Qualitative and Quantitative Methods in Libraries International Conference (Limerick, Ireland), “Building Leaders for a Changing Environment: An Experience at the University of New Mexico Libraries,” May 2012, Presented with Susan Awe, Martha Bedard, and Rebecca Lubas.
- *Speaker*, New Mexico College and University Workshop: The Road to a Safer Campus, “Zimmerman Library Fire: A Case Study on Quick Response, Evacuation, Repair, and Claim Processing,” August 2009. Presented with Nancy K. Dennis and Linda K. Lewis.
- *Guest Lecturer*, Albuquerque Historical Society, Special Meetings, “Zimmerman Library: After the Fire,” May 2007.
- *Speaker*, Association of Records Managers and Administrators, Northern New Mexico Chapter Meeting, “Floods, Fires, Pestilence and Other Disasters: Are You Prepared?” April 2007. Presented with Nancy K. Dennis and Linda K. Lewis.
- *Workshop Leader*, New Mexico Library Association, Preconference. “Floods, Fires, Pestilence and Other Disasters: Are You Prepared?” March 2007. Presented with Daniel C. Barkley, Nancy K. Dennis, Linda K. Lewis, Teresa Y. Neely, and Anne D. Schultz.
- *Speaker*, Association of Records Managers and Administrators, Northern New Mexico Chapter Meeting, “When Disaster Strikes...,” November 2006. Presented with Nancy K. Dennis, and Linda K. Lewis.
- *Panel Member*, Association of College and Research Libraries Conference, “The Centrality of the Library,” April 2005. Presented with Beverly P. Lynch, Catherine Murray-Rust, Susan E. Parker, Deborah Turner, Diane Parr Walker, and Julia Zimmerman.
- *Speaker*, New Mexico Library Association, “Disaster Planning in Action: The UNM Libraries Mold Prevention of 2004,” March 2005.
- *Leader/Presenter*, North American Serials Interest Group, “NASIG Networking Node: Preservation Issues,” June 2000, May 2001, June 2002, June 2003, June 2004. Presented with Linda K. Lewis.
- *Moderator/Introducer*, North American Serials Interest Group, various Concurrent Sessions and Workshops, 1997-2001.

## ADVISORY BOARDS

- Emporia State University School of Library and Information Management, New Mexico II Advisory Board, member, 1998-2001
- Faxon Academic Client Advisory Board, member, 1997-1998

## SERVICE

### National Library Service:

- American Library Association, Association of College and Research Libraries (ACRL):
  - Assessment Subcommittee (of ACRL Research Committee), member, 2007-2010
  - Budget and Finance Committee, member, 2005-2009
  - Budget and Finance Committee’s Revenue Seeking Task Force, chair, 2006-2007

- National Conference (2005, Minneapolis) Executive Committee, member, 2003-2005
- National Conference (2005, Minneapolis), Panel Program Subcommittee, chair, 2003-2005
- American Library Association, Association for Library Collections and Technical Services (ALCTS):
  - Acquisitions Section, Education Committee's "Business of Acquisitions Institute," 1997 ALA Preconference Planning Committee, member, 1995-1997
- American Library Association:
  - Poster Session Selection Review Panel, member, 1991-2000
  - Poster Session Panel Annual Conference, floor manager, 1994
- North American Serials Interest Group (NASIG):
  - Awards & Recognition Committee, Executive Board Liaison, 1998-2000
  - Conference Mentor to Student Grant recipient, 1999, 2002
  - Conference Planning Committee for College of William and Mary 2002 Conference, consultant, 2001-2002
  - Conference Planning Committee for University of Colorado at Boulder 1998 Conference, Executive Board Liaison, 1997-1998
  - Conference Planning Committee for University of Michigan 1997 Conference, consultant, 1996-1997
  - Conference Planning Committee for University of New Mexico 1996 Conference, co-chair, 1994-1996
  - Evaluation and Assessment Committee, Executive Board Liaison, 2000-2001
  - Executive Board (elected member), 1997-2001
  - Nominations and Elections Committee, member, 2001-2003
  - Poster Session Task Force, Executive Board Liaison, 1999-2000
  - Proceedings Editor Search Committee, member, 2000-2001
  - Reimbursement Task Force, chair, 1996-1997
  - Site Selection Committee, Executive Board Liaison, 1998-2001
  - Southwest Site Selection Committee for 1996 Conference, chair, 1994

State Library Service:

- New Mexico Association for Academic Research Libraries, member, 2006-2007, 2014-present
- New Mexico Consortia of Academic Libraries, member, 2006-2007
- New Mexico Consortia of Academic Libraries, Legislative Committee, member, 2006-2007
- New Mexico Library Association, New Mexico Preservation Alliance (formerly New Mexico Task Force on Preservation), (chair, 1995-1996), member, 1993-2010

University of New Mexico Service:

- Faculty Senate Committees:
  - Faculty Senate Business Council, chair, 2014-2016
  - Faculty Senate Life & Scholarly Support Council, chair, 2014
  - Budget Committee, member, 1998-2000; chair, 2000-2001; vice-chair 2008-2009; member 2010-present
  - Budget Committee, Administrative Salary Subcommittee, chair, 1998-2000
  - Budget Task Force, member, 2015-present
  - Faculty & Staff Benefits Committee, co-chair 2004-2005, 2011-2015, member, 2001-2005, 2008-present
  - Library Committee, ex-officio member, 2001-2002, 2006-2007, 2012-2013
  - Scholarship Committee, member, 2005-2006
- VEBA Committee, including VEBA Appeals Subcommittee, 2015-present
- Ombuds/Dispute Resolution Service (formerly Faculty Dispute Resolution), Mediator, founding member, 1999-present
- UNM Healthcare Benefits Committee, member, 2014-2015
- Retiree Health Care Task Force, co-chair, 2012-2013
- Retirement Incentive Task Force, member 2009-2010
- Higher Education Opportunity Act Reauthorization Task Force, member, 2008-2009
- North Central Association Accreditation Review 2008, Self-Study Criterion Three Steering Committee, vice-chair, 2007-2009

- UNM-West, Rio Rancho Campus Planning Group, University Libraries Representative, 2006-2009
- Campus Planning Design Task Force, member, 2006-2007
- Coalition for Networked Information (CNI), Task Force Representative for UNM, 2006-2007
- Research Council, member, 2004-2008
- Associate Deans Council, member, 2003-2007 (ceased)
- Aging Studies (Center on Aging) Advisory Committee (formerly Gerontology Steering Committee), 1992-2004 (ceased)
- Phi Kappa Phi National Honor Society, University of New Mexico Chapter #17:
  - Delegate to National Triennial Conference in Charlotte, NC, 1992
  - Delegate to Western Mid-Triennial Conference in San Diego, CA, 1993
  - Initiation Chair, 1993-1994
  - President, 1992-1994
  - Treasurer, 1991-1992

University of New Mexico, College of University Libraries Service and Learning Sciences (Since 2000):

College of University Libraries and Learning Sciences service from 2000 to date are included below; a full list is available upon request.

- Dean's Advisory Council, 2014-present
- College Council, 2014-present
- ILS Migration Group, co-director, 2014-2015
- Technical Services Management Group, chair, 2014-2015
- Regent's Lecturer Selection Task Force, chair, 2014
- Outreach and Instruction Advisory Committee, chair, 2013-present
- Faculty Performance Review Revision Task Force, co-chair, 2012-2014
- Integrated Library System RFP Committee, LIBROS State-Wide Consortium, ex-officio, 2012-2013
- Three-millionth Volume Celebration Planning Committee, program co-sponsor, 2011-2013
- Library Job Description Revision and Market Analysis Task Force, chair, 2011-2012
- Staff and Faculty Hiring Plan Task Force, chair, 2007, 2011-2012
- Curriculum Committee, Faculty Relations Liaison and ex-officio member, 2011-2012, member 2013-present
- Promotion and Tenure Committee, Faculty Relations Liaison and ex-officio member, 2011-present
- Sabbatical Review Committee, member, 1997-1999; Faculty Relations Liaison and ex-officio member, 2011-present
- Career-Ladder Task force, ex-officio member, 2010
- Faculty Librarianship Merit Revision Task Force, chair, 2008-2009
- Serials Vendor RFP Committee, chair, 1993-1996; co-chair, 1997-2002; ex-officio member 2008-present
- Training Coordination Team, consultant and ex-officio member, 2008-present
- WorldCat Local Investigation Task Force, administrative leader, 2008-2010
- Dean's Cabinet, member, 2007-2014 (ceased; became Dean's Advisory Council)
- Library Operations Cabinet, member, 2007-2009 (ceased)
- Compact Shelving Installation Task Force, Administrative Leader, 2007
- Compact Shelving RFP Task Force, co-chair, 2006-2007
- Zimmerman Basement Reconstruction Task Force, Administrative Leader, 2006-2008
- Strategic Planning Task Force, chair, 2002-2006
- Dean's Faculty Evaluation Task Force, chair, 2005-2006
- Guiding Principles Task Force, chair, 2004
- Space Planning Task Force, chair, 2003-2005
- Library Trends Committee, member, 2003-2005 (ceased)
- Education Development and Personnel Advisory Committee, chair, 2003-2008 (ceased)
- Faculty Librarianship Criteria Task Force, chair, 2003, 2008, 2010
- Library Staff Organization Committee, ex-officio member, 2003-2009
- Senior Leadership Team (SRTeam), member, 2002-2006; presiding officer/chair, 2007-2008 (ceased, renamed Dean's Cabinet)
- Joint Services Committee, rotating chair, 2002-2005 (ceased)
- Fine Arts and Design Library Planning Task Force, Administrative Leader, 2002-2008

- [Provost's] Deans' Council, member, 2001-2002, 2006-2007, dean's designate, 2003-2005, 2008-present
- Fact Book Committee, member, 2001-2003
- Directors Forum, member, 2000-2001; presiding officer/chair, 2001-2003 (ceased)
- Planning Forum, member, 2000-2001
- Collections and Technology Services Operations Committee, member, 2000
- Outreach and Communications Committee, ex-officio member, 2000-2004 (ceased)
- Public Services Planning Committee, member, 2000-2003 (ceased, renamed Library Trends Committee)
- [Original] Dean's Cabinet, member, 1999-2002 (ceased, renamed Senior Leadership Team)
- LIBROS Advisory Board, member, 1996-present
- Preservation/Conservation Committee, (chair/conservation officer, 1994-2000), member, 1994-present

#### Community Service:

- Loma del Rey Neighborhood Association, member, 2001-present
- New Mexico Campaign Co-Captain, Katina Strauch for ALA President, team leader, 2002
- Mediation Coach, University of New Mexico, Communication and Journalism Department, various upper-division courses, member, 1999, 2004
- Mediator, Mediation Alliance, member, 1991-1994
- Friends of the University of NM Library, Board of Directors, member, 1990-1994
- One-on-One Volunteer Program for mentoring University of New Mexico freshmen, member, 1988-1990 (program ceased)

### **PROFESSIONAL MEMBERSHIPS**

- Albuquerque/Santa Fe/Los Alamos Equal Employment Opportunity Council, member
- American Library Association (ALA); (Divisions include: Association of College and Research Libraries: ACRL, Association of Library Collections and Technical Services: ALCTS, and Library Leadership and Management Association: LLAMA divisions), member
- College and University Professional Association for Human Resources (CUPA-HR), Rio Grande Chapter, member
- New Mexico Academic and Research Librarians, member
- New Mexico Association of College and Research Libraries, member
- New Mexico Library Association, member
- North American Serials Interest Group, member

### **AWARDS, HONORS AND SPECIAL RECOGNITION**

- Albuquerque Historical Society, Excellence in Historical Programming for "Zimmerman Library: After the Fire," 2007
- American Library Association, Association for Library Collections and Technical Services "Leadership in Library Acquisitions Award," 2000
- Friends of the Libraries, UNM, Inc. "James F. Zimmerman Award" for Excellence in Administrative Service to the Library, 2003
- Pi Alpha Alpha, Public Affairs and Administration Academic Honor Society (the most selective national honor society in public affairs and administration), member, 1987-present
- Pi Lambda Theta, Education Academic Honor Society (the most selective national honor society of educators), member, 2009-present
- Phi Kappa Phi Academic Honor Society (the nation's oldest, largest, and most selective honor society for all academic disciplines), member, 1980-present
- University of California at Los Angeles-Based Senior Fellows [Executive Leadership] Program, 2003

### **References Available Upon Request**