David A. Hurley
Curriculum Vitae

University Libraries
MSC05 3020, Centennial Library
University of New Mexico
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PROFESSIONAL APPOINTMENTS

2022 – Present	Associate Professor, Discovery and Web Librarian, University of New Mexico
2017 – 2022	Assistant Professor, Discovery and Web Librarian, University of New Mexico
2015 – 2016	Assistant Professor, First-Year Experience Librarian, University of New Mexico
2015 – 2015	Visiting Lecturer, Learning Services Librarian, University of New Mexico
2013 – 2014	Bureau Chief, Library Development Bureau, New Mexico State Library
2010 – 2012	Digital Services Manager, Albuquerque/Bernalillo County Library System
2009 – 2010	Branch Manager, Albuquerque/Bernalillo County Library System
2006 – 2008	College Librarian, Diné College
2002 – 2006	Director of Library Services, Diné College

EDUCATION

2002	MLIS, University of Washington
1997	AB, Vassar College

PUBLICATIONS

Books & Edited Volumes

Kostelecky, S. R., Townsend, L. & **Hurley, D. A.** (Eds.). (2023). *Hopeful Visions, Practical Actions: Cultural Humility in Library Work*. Chicago: ALA Editions.

Hurley, D. A., Kostelecky, S. R. & Townsend, L. (2022). *Cultural Humility*. Chicago: ALA Editions.

Kostelecky, S. R., **Hurley, D. A.** & Aguilar, P. (Eds.). (2017). Sharing Knowledge and Smashing Stereotypes: Representing Native American, First Nation, and Indigenous Realities in Library Collections. *Collection Management*. 42(3/4):123-369

Peer-Reviewed Publications

Hurley, D. A. (2024) Using Early Responses to Wikipedia and Google to Consider ChatGPT. In Kurbanoğlu, S., et al. (Eds.) *Information Experience and Information Literacy*. Springer Nature Switzerland AG. https://doi.org/10.1007/978-3-031-53001-2_2

Hurley, D. A. & Warner, A. (2022). Does Proactivity Drive Use? Understanding Growth in Chat Reference Services. *Public Services Quarterly*. 18(2):79-90. https://doi.org/10.1080/15228959.2021.1896412

Hurley, D. A. (2021). Repeat Users of Chat Reference: An Exploratory Study. *The Reference Librarian*. 62(3-4):264-278. https://doi.org/10.1080/02763877.2021.1986875

Warner, A. & **Hurley, D.A.** (2021). Does the READ Scale Work for Chat? A Review of the Literature. *Evidence Based Library and Information Practice.* 16(3):122-139. https://doi.org/10.18438/eblip29947

Warner, A., **Hurley, D. A.,** Wheeler, J., Quinn, T. (2020). Proactive Chat in Research Databases: Inviting New and Different Questions. *The Journal of Academic Librarianship*. 46(2):102134. https://doi.org/10.1016/j.acalib.2020.102134

Hurley, D. A., Kostelecky, S. R. and Townsend, L. (2019). Cultural Humility in Libraries. *Reference Services Review*. 47(4):544-555. https://doi.org/10.1108/RSR-06-2019-0042

Kostelecky, S. R., **Hurley, D. A.**, Manus, J. & Aguilar, P. (2017). Centering Indigenous Knowledge: Three Southwestern Tribal College and University Library Collections. *Collection Management*. 42(3/4): 180-195. https://doi.org/10.1080/01462679.2017.1327914

Jones, E. L & **Hurley, D. A**. (2017). Beyond Depression? A Review of the Optimal Foraging Theory Literature in Zooarchaeology and Archaeobotany. *Ethnobiology Letters.* 8(1):35-42. https://doi.org/10.14237/ebl.8.1.2017.786

Hurley, D. A. & Potter, R. (2017). Teaching with the Framework: A Cephalonian Approach. *Reference Services Review* 45(1):117-130. https://doi.org/10.1108/RSR-07-2016-0044

Conference Proceedings (Juried/Peer Reviewed)

Friedman, B., **Hurley, D.**, Howe, D. C., Felten, E., & Nissenbaum, H. (2002). Users' Conceptions of Web Security: A Comparative Study. *Extended Abstracts of the CHI 2002 Conference on Human Factors in Computing Systems*. 746-747. New York: Association for Computing Machinery.

Friedman, B., Nissenbaum, H., **Hurley, D.**, Howe, D. C., & Felten, E. (2002). Users' Conceptions of Risks and Harms on the Web: A Comparative Study. *Extended Abstracts of the CHI 2002 Conference on Human Factors in Computing Systems.* 614-615. New York: Association for Computing Machinery.

Other Writings

Hurley, D. A., Kostelecky, S. R. & Townsend, L. (2023). Cultural Humility in Children's Library Services. *Children & Libraries.* 21(2):3-6. https://doi.org/10.5860/cal.21.2.3

Kostelecky, S. R., Townsend, L. & **Hurley, D. A.** (2023) Cultural Humility: More Elements of Practice. *ALA Editions Blog.* https://www.alastore.ala.org/culhumblog2

Kostelecky, S. R., Townsend, L. & **Hurley, D. A.** (2023) Cultural Humility: Elements of Practice. *ALA Editions Blog.* https://www.alastore.ala.org/culhumblog

Hurley, D. A. (2021) Skepticism and "Wow!" in Library AI. *IDEA Institute on Artificial Intelligence Blog.* https://web.archive.org/web/20220419155128/https://idea.infosci.utk.edu/2021/07/16/skepticism-and-wow-in-library-ai/

Hurley, D. A., Kostelecky, S. R., & Aguilar, P. (2017). Whose Knowledge? Representing Indigenous Realities in Library and Archival Collections. *Collection Management*. 42(3/4):124-129.

Jones, E.L. & **Hurley, D. A.** (2011). Relational Databases and Zooarchaeology Education. *The SAA Archaeological Record.* 11(1):19-21.

Hurley, D. (2009). Amazon Gets Burned on Filtering; Lesson Learned? *IFRT Report*, (70):1-2.

Hurley, D. (2004). Grave Injustice: The American Indian Repatriation Movement and NAGPRA. (Book review) *Tribal College Journal*, 15(4):42.

Hurley, D. (2002). Oral Tradition and Tribal College Librarians: Problems and Promise. *Alki* 18(1):19.

PRESENTATIONS

Russo, A. & **Hurley, D. A.** (2024, April) *Planning a Credit-Bearing Course on AI and Information Literacy.* Presented online at Library 2.0: AI and Libraries II. (Juried)

Hurley, D. A. & Russo, A. (2024, April). *Beyond the Hype and Hallucinations: AI from a Library Perspective*. Presented at The Public Library Albuquerque and Bernalillo County Staff Day, Albuquerque, NM.

Townsend, L., Kostelecky, S. R., & **Hurley, D. A.** (2023, October). Cultural Humility for Library Leaders. Preconference of the American Library Association Core Forum 2023, New Orleans, LA.

Hurley, D.A. (2023, October). Using early responses to Wikipedia and Google to consider ChatGPT. European Conference on Information Literacy, Krakow, PL.

Hurley, D. A., Kostelecky, S. R., & Townsend, L. (2023, June). Cultural Humility in Practice. American Library Association Annual Conference, Chicago, IL. (Invited)

Kostelecky, S. R., Townsend, L. & **Hurley, D. A.** (2023, May). Cultural Humility in Library Work. Presented online at the Northern New York Library Network Annual Meeting. (Invited)

Kostelecky, S. R., Townsend, L. & **Hurley, D. A.** (2022, December). Indigenous Perspectives on Cultural Humility. Presented online as part of the British Library sponsored series *Indigenous Ways in Librarianship.* (Invited).

Hurley, D. A., Townsend, L., & Kostelecky, S. R. (2022, November). Cultural Humility in Libraries. Online guest lecture in *History and Foundations of Libraries and Librarianship (LIS 501,* Trent Hill), Information School, University of Washington. (Invited)

Townsend, L., **Hurley, D. A.**, Kostelecky, S. R. (2022, April). Cultural Humility. Online guest lecture in *Cultural Competence for Information Professionals (INFO 281*, Michele A. L. Villagran*),* School of Information, San José State University. (Invited)

Cooper, L., **Hurley, D. A**., Kostelecky, S. R., & Surbaugh, H. (2021, August). OER Training Discussion. New Mexico Consortium of Academic Libraries Hybrid Retreat, Santa Fe, NM. (Invited)

Hurley, D. A. (2021, July). Who Can Answer These Questions? Getting The Right Expertise on Reference. Presented at the IDEA Institute on Artificial Intelligence Capstone Showcase, Knoxville, TN.

Warner, A. & **Hurley, D. A.** (2020, June) Development and Use of the READ Scale in Assessing Chat Reference Service: A Meta-study. Presented in the Reference Research Forum at the American Library Association Virtual Conference. (juried)

Hurley, D. A., Kostelecky, S. R. & Townsend, L. (2019, October). Shifting Focus: Cultural Humility in Libraries. Presented at 2019 NMLA-MPLA Conference, Albuquerque, NM.

Hurley, D. A. & Abrahamson, M. (2019, October). EBSCO Discovery Service with OCLC WMS: Enhancing the Discovery Experience. Presented at the EBSCO User Group, San Antonio, TX. (Invited)

Hurley, D. A. (2018, September). Not Just Search: Rethinking What Discovery Means. Presented at the Route 66 Chapter of SLA Roadtrip Symposium, Greer, AZ. (Invited)

Kostelecky, S.R., **Hurley, D. A.** and Townsend, L. (2017, May). Cultural Humility. Webinar presented through the ALA Office for Diversity, Literacy, and Outreach Services, May 25, 2017, available at: https://www.youtube.com/watch?v=9VzbOmT0Ppg

Hurley, D. A., Kostelecky, S. R. & Townsend, L. (2016, August). Mastering Competencies or Practicing Humility: Contemplating Culture in Libraries. Presented at National Diversity in Libraries conference, Los Angeles, CA.

Hurley, D. A. & Potter, R. (2015, August). Good Question! Using the Cephalonian Method for Library Instruction. Presented at Albuquerque Public Schools In-Service Day, Albuquerque, NM. (Invited)
Slides available at: https://digitalrepository.unm.edu/ulls_fsp/15/

Hurley, D. A. (2015, May). Online Privacy & Security in an Age of Surveillance. Presented at the Albuquerque/Bernalillo Public Library, Albuquerque, NM.

Potter, R. & **Hurley, D. A.** (2015, April). "Can I Leave Early?": Using the Cephalonian Method for First-Year Library Instruction. Presented at the mini conference of the New Mexico Library Association, Casa Blanca, Laguna Pueblo, NM.

Hurley, D. A. (2013, June). Winging it: The Art of the Surprise Speaking Engagement. Presented at the Annual Conference of the American Library Association, Chicago.

Hurley, D. A. (2013, April). Tools for Protecting Privacy Online. Presented at the New Mexico Library Association Annual Conference, Albuquerque, NM.

Hurley, D. A. (2012, April). LibCal Integration. Presented online at SpringyCamp Virtual Conference.

Hurley D. A. (2012, March). Circle of Learning Job Spotlight. Presented online as a San José State University Circle School of Library and Information Science Circle of Learning Workshop.

Hurley, D. (2009, March). AIHEC Virtual Library, Newer and Better than Ever: Where it is Now and What to Expect. Presented at the AIHEC Conference, Missoula, MT.

Hurley, D. (2008, January). NEME: Navajo Ethno-Medical Encyclopedia Project. Presented at the meeting of the National Library of Medicine Environmental Health Information Outreach Program, Bethesda, MD.

Hurley, D. (2007, June). Web 2.0, Part 2: Remixing the Web. Presented at the Tribal College Librarians Professional Development Institute, Bozeman, MT.

Hurley, D. & Kuslikis, A. (2006, June). AIHEC Virtual Library Project. The Tribal College Librarians Professional Development Institute, held at the National Museum of The American Indian, Washington, DC.

Hurley, D. (2006, May). Bringing the Outside in: Engaging Community Patrons. Presented at the annual meeting of the Táá Diné Library Association, Tsaile, AZ.

TEACHING

OILS 101: Introduction to Information Studies (co-taught, University of New Mexico, Fall 2016)
CIS 111: Introduction to Computers (Diné College, Spring 2005)
LIB 110: Introduction to Books and Libraries (Diné College, Spring 2003)
FST 100: College Success Skills (co-taught, Diné College, Fall 2003-2007)

SERVICE

Service to the Profession

American Library Association Presidential Advisory Committee, 2023 - 2025
Open Education Resources Special Interest Group, NM Consortium of Academic Libraries, 2021 - Present
Rural, Native, & Tribal Libraries of All Kinds Committee, American Library Association (ALA), 2018 – 2020
Committee on Education, Council of the ALA, 2018 – 2020
New Mexico Library Foundation, Chair, 2017 – 2018
New Mexico Library Foundation, Board of Trustees, 2014 – 2018
New Mexico Library Association, Membership Chair, 2014 – 2017
American Library Association, Councilor at Large, 2011– 2014
American Indian Library Association, Fundraising Committee Chair, 2012 – 2013
American Indian Library Association, Director at Large, 2010 – 2012
Intellectual Freedom Round Table of the ALA, Awards Committee Chair, 2010 – 2011
Intellectual Freedom Round Table of the ALA, IFRT Report, Editor, 2009 – 2010 (Issues 70 - 74)
Intellectual Freedom Round Table of the ALA, Publications Committee, Chair, 2009 – 2010
Intellectual Freedom Roundtable of the ALA, Director, 2007 – 2009
American Indian Library Association Publications Committee, 2006 – 2008
American Indian Higher Education Consortium Virtual Library Manager, 2006 – 2009
American Indian Higher Education Consortium Virtual Library Advisory Board, 2005 – 2009
ALA Spectrum Scholar Juror, 2005
Táá Diné Library Association, President 2005 – 2007
Intellectual Freedom Roundtable of the ALA, Conference Program Committee, 2005 – 2006
Special Library Association UW Student Group, President, 2001 – 2002
University of Washington iSchool Student Leaders Council, 2001 – 2002

Reviewer for:
Canada Foundation for Innovation, 2018
Collection Management, 2017, 2020 & 2022
Library Trends, 2023

Service to the University of New Mexico

Open Educational Resources (OER) Working Group, 2022 - 2023
Faculty Senate Budget Committee, 2021 - 2023
Faculty Senate Information Technology Use Committee, 2019 – 2021

Service to the UNM College of University Libraries & Learning Sciences

Promotion and Tenure Committee, 2024 – present
Hiring Committee: Analyst Programmer 2, 2022
Hiring Committee: Collections Analysis Librarian, 2022
Hiring Committee: OER Librarian, 2021-2022
Faculty Communications Committee, 2020 – 2023 (Chair, 2021-2022)
Faculty Presiding Officer, 2021 - 2022
Faculty Presiding Officer Elect, 2020 – 2021
Library Management Team, 2021-2023
Administrative Leadership Team, 2020 – 2021
Hiring Committee: Analyst Programmer 2, 2021
Hiring Committee: Social Sciences Librarian for Education, 2019
Hiring Committee: Library Services Coordinator for Reference and Information Services, 2019
Hiring Committee: Learning Services Librarian 2016
University Libraries Employee Awards Committee, 2016 – 2021

Service to Diné College

Accreditation Self Study Resources Committee, 2007 – 2008
Institutional Change Request Readiness Team, 2007 – 2008
JICS (Jenzabar Internet Campus Solution) Rollout Team, 2005 – 2006
Environmental Health Information Outreach Program, Delegate, 2004 – 2008
Technology Action Committee, 2004 – 2005
Strategic Planning Committee, 2002 – 2004

Awards & Scholarships & Grants

IDEA Institute for Artificial Intelligence IMLS Fellow, 2021
Arizona State Library, 2007 LSTA grant: *Diné Sound Archive Project.* PI. Total award: $19,737.
NN/LM MidContinental Region, 2006 Tribal Connections Four Corners grant, *Health Information Fairs,* PI. Total Award: $3300
LAMA Diana V. Braddon FRFDS Scholarship, 2006
Endeavor Information Systems Bon Voyage Travel Award, 2003
SLA Certificate of Merit for Outstanding Leadership in a Student Group, First place, 2002
SLA Certificate of Merit for Innovative Programming in a Student Group, First place, 2002
SLA Scholarship, 2001
Washington Library Association Scholarship, 2001
H.W. Wilson Foundation Scholarship, 2001

Languages

English: Native speaker
German: Goethe-Zertifikat C1
Spanish: Low intermediate